**Contract Form**

**Rajdhani Air Express Pvt. Ltd.**

(Reg.office H-53, Street no 3, Vikas marg, Laxmi Nagar, Delhi -110092)

**Client code ………………… W.e.f ………………….Credit Period & Limit……………………………………….**

Company Name ………………………………………………………………………………………………………………………………………………….

Registered office address &Tel …………………………………………………………………………………………………………………………..

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Designation ………………………………………...........GST NO…………………………………………………………………………………………

Email ……………………………………………………………….. (M)………………………………………………………………………………………….

Proprietorship firm / Partnership firm / Pvt. Ltd company / Public Ltd company

Nature of business ……………………………………………………………………………………………………………………………………………..

Decision Maker / Key Account Person …………………………………………………………… (M)…………………………………………….

Any address other than registered Address ……………………………………………..............................................................

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Contact person …………………………………………………………..Designation …………………………………………………………………..

Email id ……………………………………………………………………………………………………………………………………………………………..

Bank Name & address…………………………………………………………………………………………………………………………………………

 Credit verification form

Name of Directors /Partners/owners………………………………………………………………………………………………………………….

Residential Address …………………………………………………………………………………………………………………………………………..

Email id …………………………………………………………………................. (M)……………………………………………………………………

Type of service required International (Import/Export) / Domestic (courier & cargo services)

Signature …………………………………………. Place & date ………………………………………………………………………………………….

Name, Designation & Stamp ………………………………………………………………………………………………………………………………

**For KYC provide any two below Documents along with the photograph and GST Registration copy**

As per the Category mentioned below –

Individual / proprietary firm/Company Trusts / Foundations/Partnership firm

Passport copy, IEC copy, Aadhaar card, voter ID card / Pan Card of the company / Individual,

**The copy of rates attached is duly agreed and acceptable. (Annexure attached)**

I / We hereby declare that the particulars given herein above are true, correct and complete to the best of my / our knowledge and belief and I agree to the rates given and will pay as per the terms and conditions decided and I also these Rates can change on the written confirmation by Rajdhani Air Express on a short notice .

 **Company Name, Signature and Stamp**

**Terms and Conditions**

 Rajdhani Air Express is agreeable to provide the SHIPPER services to various destinations outside and with in India that are serviced by or its service participants as agreed on the following terms and conditions:

**Operations:**

a) By giving us your shipment, you agree, regardless of whether you sign the front of the Rajdhani Air Express Air Waybill for yourself or as agent for and on behalf of any other person having an

Interest in the shipment, to all the terms mentioned on the reverse of the NON NEGOTIABLE Rajdhani Air Express Air Waybill. This DBSC is restricted to the carriage of the Shipper's own consignments, or where the SHIPPER is a consolidator or an authorized agent of the owner of such consignment.

b) All consignments carried will be subject to the terms and conditions of the carriage mentioned on

the Shipper's copy of Rajdhani Air Express Air Waybill and these conditions will deem to have been read and agreed to by the SHIPPER and form part of this Memorandum. The SHIPPER

Agrees and confirms that each Rajdhani Air Express Waybill issued by Rajdhani Air Express for each of

The Shipper's consignments shall be a separate and independent contract between the SHIPPERS

And Rajdhani Air Express.

c) The chargeable weight shall be higher of the actual weight or the dimensional (DIM) weight as per the wt charged by the principle company.

d) All delivery shall be as per the standard delivery procedure and schedule SUBJECT TO CUSTOMS

CLEARANCE AND LOCAL HOLIDAYS and/or Force Majeure.

e) The liability of Rajdhani Air Express for any loss or damage to the shipment will be regulated by the limitation of liability clause as mentioned on the Rajdhani Air Express Waybill. The SHIPPER undertakes to declare the correct value of the consignment.

f) We do not carry any banned items/ restricted /dangerous goods which are not allowed by IATA / customs.

**Payment:**

a) Rajdhani Air Express shall raise invoices on the SHIPPER on a monthly or bi-monthly basis as it deems appropriate. The SHIPPER agrees to pay the invoices in full within \_\_\_ days of the date of the Invoice (“the due date”) failing which the shipper shall be unconditionally liable to pay Rajdhani Air Express immediately the interest amount of the invoice @2.0% per month from the due date. All Duties and Taxes shall be paid immediately on receipt of goods.

c) Rajdhani Air Express reserves the right to terminate the services provided to the SHIPPER if the invoices raised by Rajdhani Air Express remain outstanding for a period in excess of 15 days at any time and thereafter continue business upon full settlement of the outstanding dues. Further, either party may terminate this contract by giving one month prior notice in writing.

d) The SHIPPER shall be liable to pay all taxes, levies, duties, penalties, if any, that may be levied on. The consignment by any government, local or other authority at origin & destination of the shipment.

In case Rajdhani Air Express is compelled by authorities or circumstances to pay such tax / levy / duty / penalty, in such an event, the SHIPPER shall promptly and fully reimburse Rajdhani Air Express. The shipper undertakes to pay the duties along with any other charges for returning the consignment. The SHIPPER agrees to address any and all queries relating to customs, duties, refund and related issues directly with the concerned authorities.

**Claims:**

Claims for loss, damage or delay must be notified in writing to Rajdhani Air Express Pvt. Ltd -the Customer Service department within 15 days after delivery of the shipment failing which no action for damages may be brought. All claims for non-delivery or missed delivery must be received by us within 90 days after the shipment has been accepted by Rajdhani Air Express is not obliged to act on any claim until all transportation charges have been paid; the claim amount may not be deducted from those charges.

**Force Majeure Clause:**

a) Rajdhani Air Express shall not be liable for loss, damage or delay caused by events we cannot control, including but not limited to the Act of God, perils of the air, weather conditions, mechanical delays, act of public enemies, war, strikes, civil commotion, or acts of omissions of the public authorities (including customs and health officials) with actual or apparent authority.

b) Rajdhani Air Express Service Contract shall be subject to the jurisdiction New Delhi courts only, irrespective of origin and destination of the consignment carried.

c) I understand that the rates offered to me by Rajdhani Air Express are based on the volumes committed by us. Rajdhani Air Express reserves the right to issue new rates based on the business volumes. Inbound rates would vary and would depend on the origin.

**Surcharges:**

Rajdhani Air Express reserves the right to assess fuel and other surcharges on shipments without notice. The duration and amount will be determined at Rajdhani Air Express sole discretion. The shipper, by tendering shipment to Rajdhani Air Express, agrees to pay the surcharges in force. Details of current surcharges are available upon request.

OTHERTERMS AND CONDITIONS of the DBSC shall remain unchanged until Rajdhani Air express communicates such changes in writing.

I undertake that all information given is true and correct and I am an authorized signatory of the company and have subscribed my signature as a token of my acceptance and understanding of all the terms and conditions there.

Today, Day & Month & Year

**For Rajdhani Air Express Pvt. Ltd Signature & Name of the customer**